Requirements/Design Specification

**Quote Status not Finalized**

**GH 501 – CR 13933**

Revision History

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| --- | --- | --- | --- |
| **Date** | **Revision** | **Description** | **Author** |
| 4/29/2015 | 1.0 | Initial Version with Requirements | Roger Behm |
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Table of contents

1 Business Requirements/Owner – Brittany Smith 6

2 Assumptions 6

3 Design 6

4 InfoPro/TIBCO/BI Impacts 7

5 Report Changes 7

6 Appendix 7

# Business Requirements/Owner – Brittany Smith

When a rep clicks on Customer Accepted radial button but does NOT finalize, instead clicks previous button, the quote stats changes to Customer Accepted.

# Assumptions

NA

# Design

The current step in the commerce process needs to be taken into consideration before assigning a final status to the quote. If we go backwards from finalizeContract to generateDocuments we should not be setting final status. Per Oracle the best solution moving forward is to modify the Set Status (setStatus) commerce library from

if(contractStatus\_quote == "Customer Accepted: Signed" OR contractStatus\_quote == "Customer Accepted: Did not sign"){

res="Customer Accepted";

}elif(contractStatus\_quote == "Customer Rejected"){

res="Customer Rejected";

to

if(actionName == "finalizeContract" AND (contractStatus\_quote == "Customer Accepted: Signed" OR contractStatus\_quote == "Customer Accepted: Did not sign")){

res="Customer Accepted";

}elif(contractStatus\_quote == "Customer Rejected" AND actionName == "finalizeContract"){

res="Customer Rejected";

Since the issue is in production site, it is not Best Practice to make changes there directly. Below are the steps you to fix this issue:

1. Navigate to Admin > Commerce BML LIbraries > Set Status

2. Comment out line 83-86 and replace it with

if(actionName == "finalizeContract" AND (contractStatus\_quote == "Customer Accepted: Signed" OR contractStatus\_quote == "Customer Accepted: Did not sign")){

res="Customer Accepted";

}elif(contractStatus\_quote == "Customer Rejected" AND actionName == "finalizeContract"){

res="Customer Rejected";

3. Click Apply or Update to save the changes.

4. Deploy Commerce.

You will need to do this in your lowest site and migrate the changes to your Production site. Please let me know if you have questions regarding the steps provided to fix the issue.

# InfoPro/TIBCO/BI Impacts

No new variable should be needed and no existing variables should be repurposed for any of the above changes.

# Report Changes

NA

# Appendix